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# EXPERIENCE COMPLETE CONTROL WITH EXCURSION TRAVEL EXCHANGE (ETX), an Internet based GDS migration service.

ETX takes away any and all issues surrounding the data

migration process. GDS Account Managers have complete control over migrations while Travel

Agencies have control of their data customization. ETX provides 24x7 access to down-

loads, conversions, and uploads, seamless migrations/interaction between Account

Managers & Travel Agencies., complete control over data customization, hassle

free updates for GDS format changes, elimination of all scheduling restrictions,

elimination of migration schedule issues., reduced expenses with this new decentralized

migration process and redeployment of GDS resources previously required to maintain

migration tools.

## Is ETX secure?

ETI requires a signed release form from migrating Travel Agency authorizing release of data.

ETI will create a unique account for each migration consisting of account names, pseudo city/SID codes, e-mail addresses, logon IDs, passwords, etc. Once a valid release letter has been received by ETI a unique entry will be created consisting of all of this pertinent information. This database will ensure logon access will be restricted only to valid accounts.

Authorized representatives will logon to our site to schedule downloads, customize and convert captured data, and schedule uploads of converted data - all via the Internet.

Initially, users will logon to the system with their e-mail address as the logon ID and no password. If the email address is validated as an authorized account, ETX will send a password to the e-mail address supplied. When the password is received the user can logon with their user ID and password. ETX will only allow users to access accounts for which they are authorized. ETX will validate this information before the migration can begin. Corresponding upload pseudo city codes will also be stored in the ETX database and access will be restricted accordingly.

ETI realizes the confidentiality of the Travel Agency's data and uses qualified security consultants to ensure its web sites, applications, and access thereto is fully secured and safe.

## What is required?

### From the Agency?

An Internet connection with IE 5.5 or later and the proper authorization.

### From GDS?

Internet access to GDS hosts, technical/development support in establishing initial connection, ongoing support to keep the connection live 24x7 and host authorization to allow PNR ownership issues to be properly established.



## Capture customer data from existing GDS

End users simply schedule a download date and time. ETX will automatically execute the download at the specified time. Data will be accessed from the host GDS and parsed into a host neutral XML schema created by ETI. The XML data will be stored on our server as well as a backup of the original data. A status report of the download can be obtained from the web site at any time.

Once the download is complete, end users can log back onto the web site to view the data and start customization if needed or desired.

## View and customize the captured data

After the data capture has occurred the data can be viewed from the web site. ETX will display Profiles and PNRs by applying XSL style sheets to the neutral XML. Data customization is optional as our default process converts all data formats from the existing GDS to the new GDS, but with the complex migrations that do take place, our customization wizard makes this process simple and fast.

Specific standardized customization rules can be established and reused to ensure that all accounts have the same standards applied system wide. End users can create specific customization rules to meet the standards for any agency. These rules can be saved for future migrations. Customization options for Profiles and PNRs include:

- Identify any source field of data.
- Move source fields or portions of fields into target fields.
- Copy, replace, add and delete fields.
- Add, delete or modify any string of data.
- Line number assignments and sorting.
- Move code changes.

User interface allows single-click toggling between source and target data views. Effects of customization rules can be seen immediately.

Once data has been tailored to meet the needs of the customer, uploading to the new system can be scheduled.

## Upload data to new GDS

Once data customization has been validated, end users simply schedule the upload date and time. Like the download, ETX will automatically execute the upload at the specified time.

ETX will again use XSL Transformations to convert the data from the XML schema into the correct format for the new host.

## ETX Support

Extensive on-line help will be accessible throughout the ETX web application. ETX will provide full and detailed download and upload statistics. Statistics will be viewable on the web site at any time. ETI will also provide technical support for all authorized end users spanning all time zones.

To get started ETI developers will be dedicated to the development and testing of the ETX system. Other developers will be dedicated to establishing the connection to the GDS hosts and implementing the upload and download aspect of the process.

ETI will also identify a full-time resource that will manage the relationship between itself and the GDS. During the setup period and beyond, ETI will work very closely with the GDS to facilitate the connection and to ensure that both ETI and the GDS are receiving necessary support and status.

ETI will ultimately take on sole responsibility of ongoing maintenance of the entire migration process allowing the GDS to focus its resources on its business needs.



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